



How to Order

Where:

Please review the list of showrooms listed on our website to find a showroom near you. That is always the best choice. However if there is no showroom near you please contact us directly. We are happy to answer whatever question you might have

Gooseneck Designs

*2020 Hughes Shop RD
Westminster MD 21158
Phone 410-790-3613
email goose@qis.net*

Terms:

We offer three methods of payment.. They are Prepaid, COD or credit card thru Paypal. Just check your preferred method on the order form

Shipping:

We ship primarily UPS . We charge the actual UPS charges plus a 2% Handling fee. All retail orders over \$200 receive free UPS shipping.

Delivery:

Please call for stock checks. We try to keep our standard tiles in bisque stock but inventory shortages are possible. Standard tiles are generally shipped in less than 4 weeks. Custom murals currently have a leadtime of 8-12 weeks depending on the scope of the project.

Notes:

All of our tiles are handmade of glazed frost proof stoneware. All tiles are available in any of our standard colors. Our firing process yields a normal variation in color . Our tiles are hand built and hand glazed and are welcomed for their small variation in size, shape and color.